Human Resources Department PO Box 90775 Henrico, VA 23273-0775 804-501-4628 FAX 804-501-5287

**CLASS SPECIFICATION FOR:** 

# GIS Analyst II

#### **General Statement of Duties:**

Creates and maintains assigned layers, geospatial datasets and related data, features, and images for multiple assigned departments; assists with enhancements for specialized applications; automates workflow tasks and processes; performs related work as required.

## **Distinguishing Features of Class:**

An employee in this job classification typically works in the County's centralized IT Department and creates and maintains assigned geospatial layers and related data, features, and images; and performs basic spatial/database analyses, geoprocessing; assists with the development, testing and implementation of enhancements for specialized applications; automates workflow tasks, troubleshoots and resolves GIS hardware/application issues; and ensures compatibility between existing databases and interfaces. Handles routine issues independently; complex issues are handled with guidance and supervision. Work is performed with guidance from GIS Manager.

**Examples of Assigned Duties** (illustrative of the types and scope of duties and responsibilities assigned to positions in this class):

- Proficiently performs all the tasks, duties and responsibilities of the GIS Analyst I level as assigned;
- Creates and maintains assigned layers, geospatial datasets and related data for multiple assigned departments;
- Compiles and integrates data from various sources and converts non-GIS data formats into usable GIS data;
- Prepares GIS application program modifications and documentation, including needs analysis and database design;
- Liaisons with vendor technical support staff on basic GIS issues;
- Recommends and assists with the development, testing and implementation of enhancements for specialized applications;
- Automates workflow tasks and processes;
- Applies and enforces QA/QC standards;
- Troubleshoots and resolves standard and more complex GIS hardware/application issues, includes appropriately notifying and collaborating with centralized GIS staff/manager on non-routine issues;
- Ensures compatibility with existing databases and interfaces;
- May train and assist GIS technicians to use custom GIS applications and perform basic GIS tasks;
- May train and assist end users throughout the County to use custom GIS applications and perform basic GIS tasks;
- If assigned to specific department, may supervise GIS technicians;
- Creates and maintains accurate documentation, paper and electronic records including current work order system;
- Assists with special projects as assigned;
- Maintains an in-depth working knowledge of GIS systems and applications as well as related hardware, software and peripherals used by the County, and stays up-to-date with emerging technologies, systems, software and applications;
- Attends all scheduled training and meetings;
- Performs other duties as assigned.

### Required Knowledge, Skills and Abilities:

Requires sound working knowledge of GIS theory, practice, analytical and geoprocessing functions; strong working knowledge of enterprise GIS automation techniques, including creating repeatable workflows; advanced raster and vector analysis skills; proficient in enterprise GIS QA/QC and database design; demonstrated proficiency in visual design and layout techniques to present GIS materials; cartographic knowledge with strong skills in the application of cartographic principles and techniques; ability to design simple application interfaces; sound working knowledge of established best practices for geospatial data editing and attribution; basic proficiency in ArcGIS Desktop data editing, toolbox geoprocessing, map layouts, and relational database concepts; sound working knowledge and understanding of County's operational needs and end-users' needs related to geospatial systems, applications and tools; sound problem solving/troubleshooting skills and the demonstrated ability to synthesize data provided by end users, identify technical issues, identify and implement appropriate resolution to solve a variety of technical issues; excellent interpersonal and communication skills with the ability to communicate technical information to non-technical audiences in user friendly language; ability to express ideas clearly and concisely, orally and in writing; ability to partner effectively and



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establish and maintain a good working relationship with IT staff and County staff; strong computer skills with ability to proficiently use computer and typical business software and applications as well as related peripherals and wireless devices; physical condition that permits the activities necessary in and inherent to the assigned duties such as manual dexterity; personal accountability including teamwork and establishing and maintaining positive relationships with IT staff and department staff Countywide; ability to work independently and recognize when to elevate issues for guidance or resolution; excellent customer service skills; tact; and courtesy. Must be able to positively and appropriately represent the County and IT Department with end users in various department Countywide. May occasionally require ability to work a flexible schedule or work at various locations Countywide as needed.

## Minimum Education and Experience:

Education: Four-year degree in GIS, computer science, geography, or other relevant IT field of study;

Experience: Two (2) years of relevant work experience with geospatial technologies, ESRI ArcGIS, including geo-

processing, raster analysis, Python, relational databases, automating workflows;

OR: Any equivalent combination of experience and training which provides the required knowledge, skills and abilities.

### **Additional Requirements:**

NOTE: Effective 4/1/2009 County Ordinance 1128 requires a criminal history record check and fingerprinting of all employees in authorized and hourly safety sensitive positions.

NOTE: All employees are required to successfully complete National Incident Management System (NIMS) Incident Command System (ICS) 700 (Introduction) training. Successful completion of <u>additional NIMS ICS training courses may be required based on the job classification, level of responsibility, and department</u>. Please refer to Fire's Intranet site for a list of NIMS ICS requirements by job classification.

May require a valid driver's license to provide support at various locations Countywide.