



COMMONWEALTH OF VIRGINIA  
COUNTY OF HENRICO

Department of Human Resources

October 19, 2023

Dear Medicare Eligible Retiree or Spouse:

The Medicare Open Enrollment period is from October 15 through December 7, 2023, for coverage effective January 1, 2024. The Open Enrollment period is the time to review your current coverage choices and, if you wish, enroll in new plans for 2024. You should have received a newsletter from Via Benefits (formerly OneExchange) for information about Medicare's Open Enrollment. You should have received this newsletter by email (if you have provided a valid email address and not opted out of receiving emails) or by U.S Mail.

You may want to review your Plans if:

- Your prescriptions have changed during this year, and you want to see if there is a Part D Prescription Drug Plan available in 2024 that better meets your needs.
- You have moved during the year to a new ZIP code.
- You want to compare 2024 premiums of comparable plans.

**We want to remind you that to re-evaluate or change your plan choices, you must contact Via Benefits during the Open Enrollment period. Their number is 1+844-256-0914.**

Please also remember:

- Retirees must continue their own coverage through the County sponsored vendor (Via Benefits) for their pre-65 dependents to be eligible for coverage on Henrico County's Anthem plan.
- If you have a dependent(s) covered under Henrico County's Anthem plan and the dependent(s) status has changed during the last year, it is important to notify our office of the change.

Sincerely,

HR Benefits

General Government: HR Benefits, 804-501-7371

Via Benefits: 1+844-256-0914

*Partnering a World Class Workforce for a World Class Community*