



## Help protect your income and lifestyle with Disability Insurance.

Coverage that can help protect your income when you are unable to work.

### What is disability insurance?

It is a cost-effective way to help protect your income when you are unable to work due to illness or injury. Only 28% of Americans have at least six months' expenses saved.<sup>1</sup> Financial experts recommend disability insurance as part of a sound financial plan.

**You asked.  
We answered.**

**Why sign up for Disability Insurance? Find out with some FAQs**

#### Why is having disability insurance so important?

- A. Having disability protection can help you cover your essential living expenses and may help protect your savings** by replacing a portion of your income lost due to a disability or illness. You can choose from two types of coverages:
- **Short-term disability insurance (STD)** may help replace a portion of your income during the initial weeks of a disability, generally either 13 or 26 weeks.
  - **Long-term disability insurance (LTD)** replaces a portion of your income for disabilities that last for an extended period of time.

#### What are the essential living expenses that I should be most concerned about?

- A. Consider any expenses you may incur in running your household**, including car payments, mortgage payments, groceries, childcare, tuition and more that would still need to be covered in the event of a disability.

#### How do disability payments work?

- A. Depending upon the amount of coverage you choose, payment will be made directly to you**—not your employer, hospital, doctor or insurance company.

**Special Considerations for STD:** If you work in a state with state-mandated disability or paid medical leave benefits ("State Benefits")\*, you should carefully consider whether to enroll for this coverage. If you are eligible for State Benefits, you must apply if required by state law. If permitted, your STD benefit will be reduced by State Benefits or other government benefits that apply. Depending on your compensation, the amount of the State Benefit, and other factors, you may only receive the minimum weekly benefit. You should consider, based on your individual circumstances, whether you need additional coverage beyond the State Benefit.

\* These jurisdictions include, but may not be limited to, California, Colorado, Connecticut, District of Columbia, Hawaii, Massachusetts, New Jersey, New York, Oregon, Puerto Rico, Rhode Island, Washington (and Delaware and Minnesota as of 1/1/26, Maine as of 5/1/26, and Maryland as of 1/3/28).



## What happens if I need to file a claim?

**A. First, let your supervisor or manager know your plans as soon as you're able.** Based on your employer's policy and type of leave you're taking, you may be able to submit your claim through MetLife—online, by phone or mail. Plus, you can track the status of your claim and submit claim updates online via our mobile-enabled web portal.

**As one of the nation's leading providers of disability benefits,<sup>2</sup> you can count on MetLife to provide you with caring, compassionate and accurate claims service if you experience a covered disability.**

## What if I choose not to have disability insurance?

**A. Enrolling in a plan is not mandatory, but it is a good idea and a cost-effective way to help protect your income.** Without disability insurance, you may need to use your savings or tap into other assets to cover your essential living expenses while you recover from a disabling accident or illness.

## When can I enroll?

**A. It is best to enroll during your open enrollment period** when medical exams may not be required, and health questions may not be asked. The sooner you enroll, the sooner you will enjoy the added financial protection that disability coverage provides.

**Accidents and illnesses can happen to anyone and impact the ability to earn money.** As one of the nation's leading providers of disability benefits,<sup>2</sup> you can count on MetLife to provide you with caring, compassionate and accurate claims service if you experience a covered disability.

**Questions? Call MetLife Customer Service.**  
1-800-GET-MET8 (1-800-438-6388)

1. Bankrate's 2025 annual emergency savings report, <https://www.bankrate.com/banking/savings/emergency-savings-report/>. March 2025.

2. LIMRA, U.S. Workplace Disability Insurance Sales and In Force Survey, Second Quarter 2024.

Like most group disability insurance policies, MetLife policies contain certain exclusions, exceptions, waiting periods, reductions, limitations and terms for keeping them in force. Ask your MetLife group representative for complete costs and details.

These policies provide disability income insurance only. For policies issued in New York, they do NOT provide basic hospital, basic medical, or major medical insurance as defined by the New York State Insurance Department. The expected benefit ratio for these policies is at least 50%. This ratio is the portion of future premiums that MetLife expects to return as benefits when averaged over all people with the applicable policy.

MetLife Group Disability Income Insurance is issued by Metropolitan Life Insurance Company, 200 Park Avenue, New York, NY 10166, under Policy Form GPNP23-2T DI.

