

Speed Up the Reimbursement Process

You can speed up the reimbursement process by taking advantage of two features Via Benefits* offers for your funding account.

Automatic Premium Reimbursement

Turning on our Automatic Premium Reimbursement feature enables you to be reimbursed for your premium payments without submitting a monthly reimbursement request. Most of the insurance plans offered through Via Benefits have the Automatic Premium Reimbursement feature. This means that as long as you make your premium payments and have funds available in your funding account, Via Benefits will reimburse you. If you have direct deposit, the money will show up in your account.

Direct Deposit

Direct deposit is a convenient feature that allows Via Benefits* to deposit reimbursements from your funding account into a checking or savings account, rather than mailing you a paper check. You can enroll in direct deposit or update your banking information by fax, or by mail, but the fastest way is to activate this feature online.

To take advantage of direct deposit, provide Via Benefits with the following information for your checking account or savings account:

Checking account: Checking account number and routing number (as found at the bottom of your checks).

Savings account: Savings account number and routing number (contact your bank for this information).

How to Enroll in Direct Deposit

Enrolling in direct deposit online is the most convenient and secure way to provide us with the necessary information. You can enroll through your online Via Benefits account.

You can also fax or mail us a completed form. If you need assistance with getting a form, or have any questions, please call Via Benefits.

*Via Benefits funding accounts are administered by Extend Health, LLC.